



Metropolitan  
Thames Valley

## People Powered Living

**Our  
Partnership  
In Rushcliffe**

**2017/18**



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## People Powered Living

In October 2018 Metropolitan and Thames Valley Housing formally completed a partnership to form Metropolitan Thames Valley. We came together because we want to improve the services we provide and do more in our communities. We'll do this by listening to our customers and working alongside them.

We provide housing at different levels of affordability for people living in London, the South East, East Midlands and East of England.

We offer a range of care and support services. Our specialist areas include older people, mental health and transitional services which provide intensive support to marginalised or vulnerable people.

In total we own, manage or administer around 57,000 homes.

We believe everyone should have access to a home and the opportunity to live well.

## Our Rushcliffe year at a glance

**3682**

Homes

**275**

Households  
housed

**41**

New Homes  
For Rent

**£1M**

Spent on  
Repairs

**37**

Supported  
Into Work

**544**

Components  
Upgraded

**4**

Evictions

**99.9%**

Rent Collected

**1**

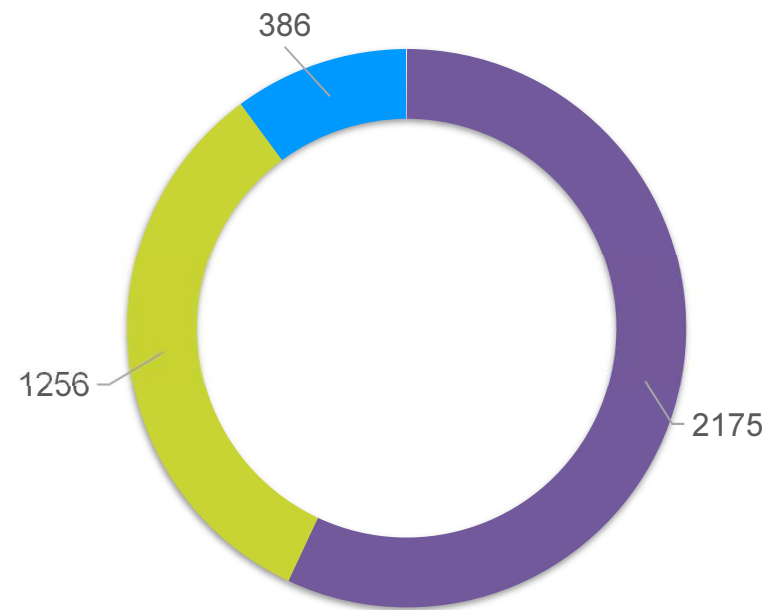
Amazing  
Superkitchen

**MANY**

partnerships  
in Rushcliffe



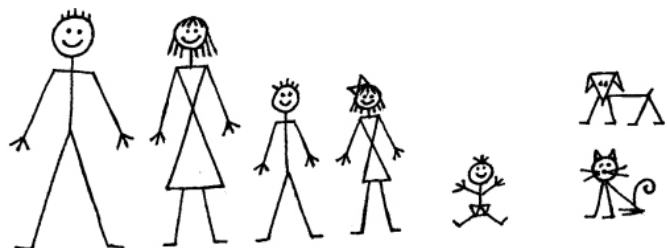
## Our homes in 2017/18



■ Rented homes ■ For Older People ■ Leasehold ■



**41 new homes for rent**



**61 shared ownership homes**





**We rented 125 homes to families, couples and single adults....**



**...and 109 homes with support to older people.**



**We have 130 more new homes for rent and 64 homes for shared owners on the way.**

***Transforming under-used garage sites from this...***



***To this....***







**We spent £995,000 on repairing and maintaining our homes...**

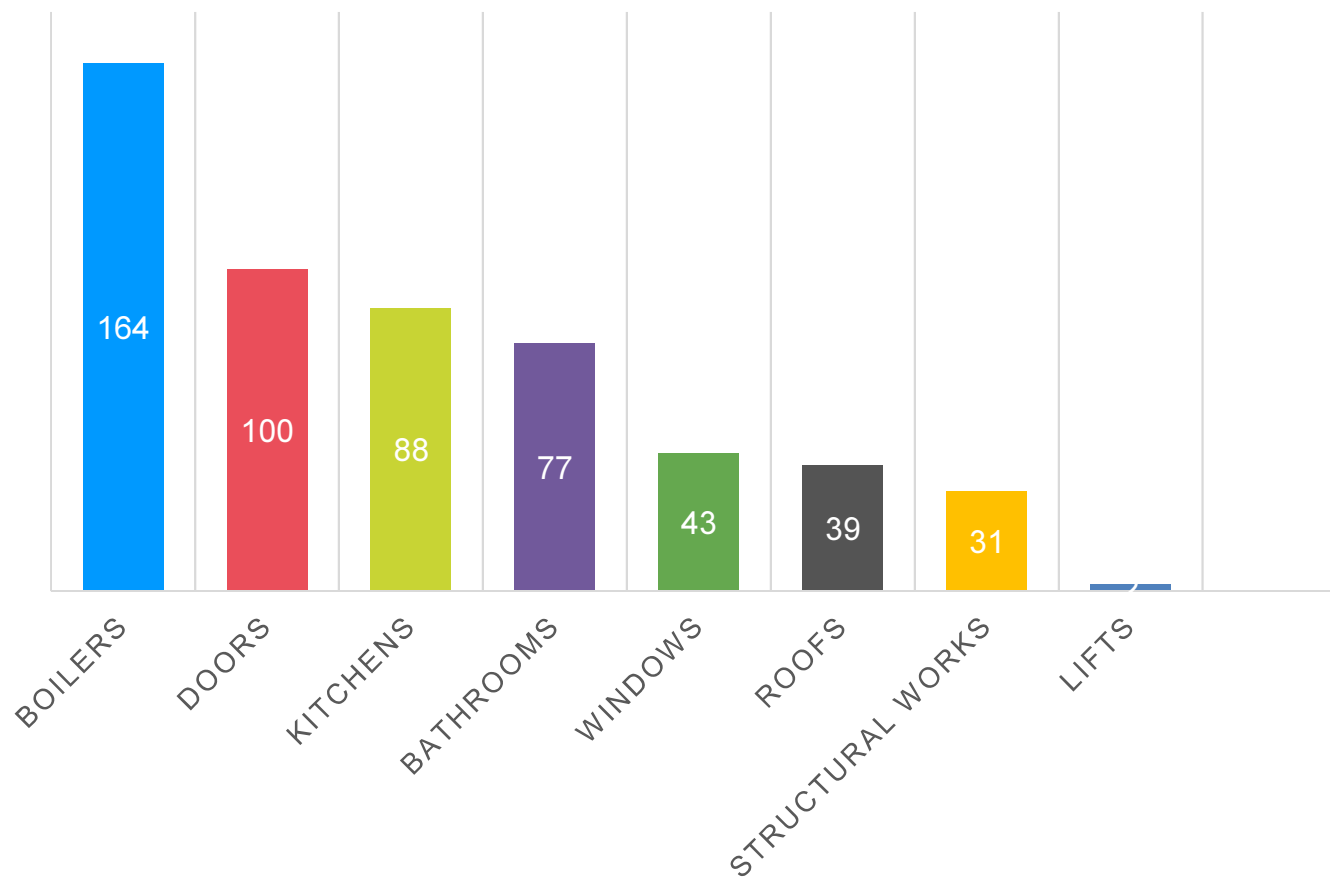


**...and we did 86% of repairs on time.**





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**We replaced 544  
components in  
our homes...**

## New cases

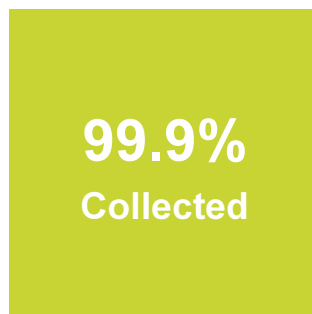
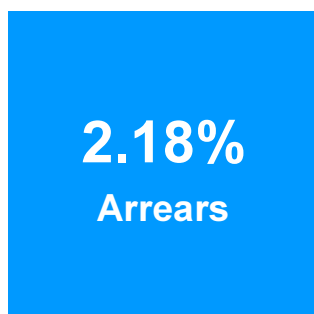
**We opened 37  
new anti-social  
behaviour cases...**

**...and signed up to a  
new pledge to tackle  
Domestic Abuse.**

■ Noise ■ Harassment ■ Domestic abuse ■ Alcohol ■ Communal areas ■ Hate incidents ■ Violence ■ Prostitution ■ Pets ■



## **We reduced rent arrears...**



**...whilst also reducing the number of evictions to just 4.**



**We focussed on supporting people...**



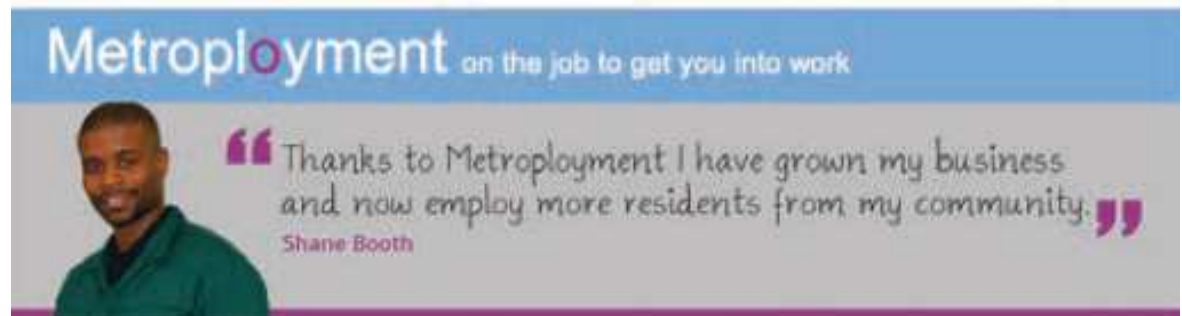
**...whether they live in housing with support, or in a general needs home.**

## We worked with a host of partners...

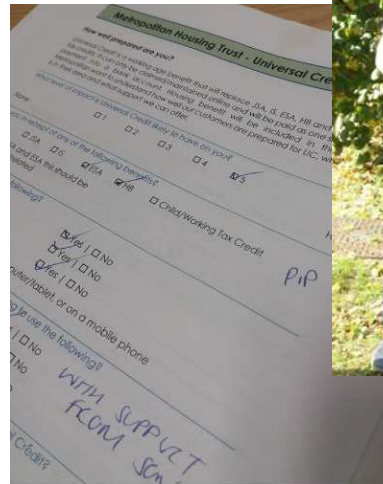




**And we delivered some fantastic work in communities...**



**There are some challenges...**



**...but we are working hard on them.**





The background of the slide is composed of several geometric shapes. On the left, there is a large blue triangle pointing towards the top right. To its right is a lighter blue triangle pointing towards the bottom right. Further to the right is a green triangle pointing towards the top right. The text "And we are looking to the future..." is centered horizontally across the middle of these shapes.

And we are looking to the future...

**For the coming year...**



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**Thank you,  
Any  
questions?**